

Counseling Patients at the Point of Dispensing: Requirements & Best Practices

Instructor

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Disclosures

Planners: The planners for this activity have reported no relevant relationships to disclose.

Presenters:

Counseling Patients at the Point of Dispensing: Requirements & Best Practices

Deanna Tran, PharmD, BCACP has reported no relevant relationships to disclose.

The Physician Dispensing in Maryland Series is an educational collaboration between MedChi The Maryland State Medical Society and The University of Maryland School of Pharmacy.

Counseling Patients at the Point of Dispensing: Requirements & Best Practices is sponsored by MedChi, The Maryland State Medical Society.

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CE Credits: 1.0 AMA PRA Category 1 Credit™, 1.0 ACPE Contact Hours

UAN: 0025-0000-019-060-H03-P

Course No: CN#MD004

Fee: \$531.25 for Non-member Physicians
\$187.50 for MedChi Physicians

Launch Date: April 26, 2019

Expiration Date: April 26, 2022

Target Audience: Physicians, Pharmacists,
Dentists



This module was Board-approved and DHMH Secretary-approved to meet the CME requirements for dispensing permits.

Counseling for Medicare and dual-eligible Medicaid patients is required at the time of dispensing under certain conditions and with certain medications. This one hour module will acquaint learners with specific requirements for counseling, will define and sequence the steps in patient medication counseling, and will share best practices. This session will provide audiovisual case examples to illustrate the practice of counseling.

Other modules in this series include:

- Physician Dispensing: An Overview of Maryland Law & Regulation
- Dispensing, Labeling and Documentation for Maryland Physicians
- Controlled Substances and Inventory: Issues for Maryland's Dispensing Physicians
- Physician Dispensing: Optimizing Patient Use of Inhalers and Other Respiratory Devices
- Dispensing Opioids: Decisions to Improve Medication Safety
- Motivational Interviewing & Patient Adherence at the Point of Dispensing

Learning Objectives:

At the end of this knowledge-based activity, the physician prescriber will be able to:

1. Identify the state and federal requirements for patient counseling during the in-office dispensing process;
2. Correctly identify the components and sequence the steps in delivery of medication counseling;
3. When viewing an audiovisual interaction with the patient, determine key counseling points to be provided to a patient; and
4. Recall at minimum two best practices in the medication counseling process.

To learn more about or register for *Counseling Patients at the Point of Dispensing: Requirements and Best Practices*, [click here](https://ce.pharmacy.umaryland.edu).

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Use of Trade Names: The trade names of the drugs and delivery systems in this module are for the purpose of product identification only. This activity does not intend to imply endorsement for any commercial products discussed.

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Successful completion requires the learner to complete all practice based activity components including the audiovisual presentations, post-test, and activity evaluation. Participants must receive a score of at least 70% on the post-test in order to receive credit. The post-test may be taken up to three (3) times. Learners must complete the activity evaluation in order to receive CE credit. A link to the activity evaluation will be available once a learner has successfully completed all other course segments.

Disclosure and Transparency in CME/CPD:

It is MedChi's policy to ensure the independence, transparency, balance, objectivity, scientific rigor and integrity, as well as validation of content for all CME/CPD activities we accredit. To that end, faculty must disclose to the participants any relationships with companies identified as meeting the ACCME definition of a commercial interest. In the process of the disclosure process, all faculty and planners have disclosed the presences or absence of such relationships to MedChi. MedChi has identified, evaluated and where appropriate, attempted to resolve any potential conflicts of interest. This is done through the use of content validation, the use of evidence-based data, and multi-disciplinary peer review. The information provided as disclosure to the learner, is to inform the learner and aide in judgment, not to imply that disclosed relationships will have a negative effect on a presentation.

Accreditation Statement:

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of MedChi, The Maryland State Medical Society, and The University of Maryland School of Pharmacy. MedChi is accredited by the ACCME to provide continuing medical education for physicians.

Designation Statements:

Counseling Patients at the Point of Dispensing: Requirements & Best Practices
MedChi designates this live educational activity for a maximum of 1 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Dispensing:

This module was Board-approved and DHMH Secretary-approved to meet the CME requirements for dispensing permits.

CME Credit: In order to receive CME credit for participation in these modules the learner is required to complete a post-test and achieve a score of 70% or higher for each module.

Technology Requirements: Unless otherwise noted in the course materials, the following are required to access online courses: A computer or mobile device with a stable internet connection; a current internet browser, such as Google Chrome, Microsoft Internet Explorer, Mozilla® Firefox, or Apple® Safari that supports the Adobe® Flash® Player; a PDF Viewer; and the ability to view and update Microsoft Word® and PowerPoint® documents.

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 - Has launched course materials;
 - Course materials have been shipped; or
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