

Medication Education and the Point of Dispensing: Requirements and Best Practices

Activity Announcement

Medication Education for Medicare and dual-eligible Medicaid patients is required at the time of dispensing under certain conditions and with certain medications. This module will acquaint learners with specific requirements for providing medication education, will define and sequence the steps in medication education, and will share best practices. This activity will provide audiovisual case examples to illustrate the practice of providing medication education.

Learning Objectives

At the conclusion of this educational activity, the participant should be able to:

- Identify the state and federal requirements for patient education during the in-office dispensing process.
- Correctly identify the components and sequence the steps in the delivery of medication education.
- When viewing an audiovisual interaction with the patient, list key medication education points to be provided to a patient.
- Recall at minimum two best practices in the medication education process.

Activity Outline

- Introduction to Medication Education
- Process of Medication Education
- Case Studies
- References
- Best Practices to Improve Medication Education
- Non-Verbal Communication
- Building Rapport & Summary

Speaker

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University of Maryland School of Pharmacy

Dr. Tran, instructor for this activity, has no financial relationships to disclose. None of the planners for this activity have financial relationships to disclose.

Jointly provided by MedChi, The Maryland State Medical Society



CE Credits: 1.5 AMA PRA Category 1 Credit™, 1.5 ACPE Contact Hours

Universal Activity Number: 0025-0000-22-093-H03-P

Target Audience: Physicians, Pharmacists, Dentists

Activity Type: Knowledge

Activity Launch Date: October 3, 2022

Activity Expiration Date: October 3, 2025

Fee: \$425.00

MedChi members are eligible to receive a 60% discount on registration fees for courses in the Physician Dispensing Series. To register at the discounted rate, you must use the promo code at the time of registration. If you do not have the code, email jsmallwood@medchi.org.

Criteria for Successful Completion

Successful completion requires the learner to complete all activity components including the audiovisual presentations, post-test(s), and activity evaluation. Participants must receive a score of at least 70% on the post-test in order to receive credit. The post-test may be taken up to three (3) times. Learners must complete the activity evaluation in order to receive CE credit. A link to the activity evaluation will be available once a learner has successfully completed all other course segments.

Use of Trade Names: The trade names of the drugs and delivery systems in this module are for the purpose of product identification only. This activity does not intend to imply endorsement for any commercial products discussed.

Privacy and Confidentiality: The University of Maryland School of Pharmacy is committed to protecting the privacy of our learners. All enrollees are protected under The Family Educational Rights and Privacy Act (20 U.S.C. § 1232g; 34 CFR Part 99) (FERPA). The UMB Policy on Confidentiality and Disclosure of Student Records can be found at: <https://www.umaryland.edu/policies-and-procedures/library/academic-affairs/policies/iii-630a.php>.

In order to submit your continuing education credit to a professional accrediting body, we must collect personal information including, but not limited to, name, NABP ID, and date of birth. When you request continuing education credits, certain personal information will be provided to the professional certifying entity in order to issue Statements of Credit.

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Technology Requirements

Supported Internet Browsers	<p>Windows</p> <ul style="list-style-type: none"> • Internet Explorer version 11 and above • Chrome 43 and above • Firefox 4.0 (or later) <p>MacOS</p> <ul style="list-style-type: none"> • Safari 13 and above • Chrome 43 and above
Minimum Memory	8 GB (or more)
Minimum Storage	6 GB (or more)
Minimum Processor	<p>PC: 2 GHz or faster Intel processor</p> <p>MacOS: Multi-core Intel processor</p>
Minimum Internet Speeds	High speed internet connection
Other	Participants must be able to play audio (either through speakers or headphones) as well as ability to open PDF files and view and edit Word, and PPT documents.



The University of Maryland School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This activity was supported in part MedChi, The Maryland State Medical Society.

CME Information

Disclosure and Transparency in CME/CPD:

It is MedChi's policy to ensure the independence, transparency, balance, objectivity, scientific rigor and integrity, as well as validation of content for all CME/CPD activities we accredit. To that end, faculty must disclose to the participants any relationships with companies identified as meeting the ACCME definition of a commercial interest. In the process of the disclosure process, all faculty and planners have disclosed the presence or absence of such relationships to MedChi. MedChi has identified, evaluated and where appropriate, attempted to resolve any potential conflicts of interest. This is done through the use of content validation, the use of evidence-based data, and multi-disciplinary peer review. The information provided as disclosure to the learner, is to inform the learner and aide in judgment, not to imply that disclosed relationships will have a negative effect on a presentation.

Accreditation Statement:

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of MedChi, The Maryland State Medical Society, and The University of Maryland School of Pharmacy. MedChi is accredited by the ACCME to provide continuing medical education for physicians.

**Designation Statements:**

MedChi designates this enduring material activity for a maximum of 1.5 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Dispensing:

This module was Board-approved and DHMH Secretary-approved to meet the CME requirements for dispensing permits.

CME Credit: In order to receive CME credit for participation in these modules the learner is required to complete a post-test and achieve a score of 70% or higher for each module.

Refund Policy:

- A refund, less a \$100 administration fee (for each course), will be made if cancellations are requested within, 15 days of purchase. Other restrictions may apply. Refund requests must be submitted in writing to CEHelp@rx.umaryland.edu.
- Refunds are not available in the following circumstances: A learner has logged into a course or series; Has launched course materials; Course materials have been shipped; or Request is made after 15 days of the ordering date.
- Course registrations are non-transferrable.

Contact Us:

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To learn more or register, visit <https://ce.pharmacy.umaryland.edu>